

EMS Objective, Target and Action Plan

| EMS Participant Name                                                                                                        |                                                                                      |                |                        |                                |                                        | Document No.                        |                |
|-----------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|----------------|------------------------|--------------------------------|----------------------------------------|-------------------------------------|----------------|
| Marshall County Landfill                                                                                                    |                                                                                      |                |                        |                                |                                        |                                     |                |
| Common Name for Objective/Target                                                                                            |                                                                                      |                |                        |                                |                                        | Muti-lingual                        |                |
| Objective Description                                                                                                       |                                                                                      |                |                        |                                |                                        |                                     |                |
| Action                                                                                                                      | Subject                                                                              |                |                        | Aspect                         | Adoption Date                          |                                     |                |
| Increase                                                                                                                    | communication                                                                        |                |                        | community educational outreach | 7/1/2021                               |                                     |                |
| Target 1 Description (Add sections for additional targets as needed.)                                                       |                                                                                      |                |                        |                                |                                        |                                     |                |
| Action                                                                                                                      | Subject                                                                              |                |                        | Qty to                         | Metric                                 |                                     |                |
| Engage                                                                                                                      | Multi-lingual residents with environmental education                                 |                |                        | 150                            | Number who choose Spanish publications |                                     |                |
| Time Period                                                                                                                 | Time Period Type (Select)                                                            |                |                        | Component Area (Select)        |                                        |                                     |                |
| FY2022                                                                                                                      | Active Ongoing                                                                       |                |                        | Environmental Education        |                                        |                                     |                |
| Results/Baseline (Update periodically, including each fiscal year by June 30th. Add rows for additional results as needed.) |                                                                                      |                |                        |                                |                                        |                                     |                |
| Criteria                                                                                                                    | Applicable Time Period                                                               | Qty for Period | Qty for Target To Date | % from Baseline (Calculated)   | Narrative Description                  |                                     | Date of Update |
| Baseline                                                                                                                    | Prior to FY2022                                                                      | 0              |                        |                                |                                        |                                     |                |
| 1                                                                                                                           | Results Update                                                                       | FY2021         | 0                      | 0                              | 0%                                     | Progressed with planning            |                |
| 2                                                                                                                           | Results Update                                                                       | Jul-Sep2021    | 46                     | 46                             | 31%                                    | spanish publications given out      | 9/30/2021      |
| 3                                                                                                                           | Results Update                                                                       | Oct-Dec2021    | 11                     | 57                             | 38%                                    | spanish publications given out      | 12/21/2021     |
| 4                                                                                                                           | Results Update                                                                       | Jan-Mar2022    | 6                      | 63                             | 42%                                    | spanish publications given out      |                |
| 5                                                                                                                           | Results Update                                                                       | Apr-Jun2022    |                        |                                |                                        | FY2022 Qty is same as Target Qty TD |                |
| 6                                                                                                                           | Results Update                                                                       |                |                        |                                |                                        |                                     |                |
| 7                                                                                                                           | Results Update                                                                       |                |                        |                                |                                        |                                     |                |
| Closure/Final                                                                                                               |                                                                                      |                |                        |                                |                                        |                                     |                |
| Closure Status (Select)                                                                                                     |                                                                                      |                |                        |                                |                                        |                                     |                |
| Target 2 Description (Add sections for additional targets as needed.)                                                       |                                                                                      |                |                        |                                |                                        |                                     |                |
| Action                                                                                                                      | Subject                                                                              |                |                        | Qty to                         | Metric                                 |                                     |                |
| Engage                                                                                                                      | Spanish speakers with environmental education through person to person communication |                |                        | TBD at FYE2022                 | Number who choose Spanish publications |                                     |                |
| Time Period                                                                                                                 | Time Period Type (Select)                                                            |                |                        | Component Area (Select)        |                                        |                                     |                |
| FY2023                                                                                                                      | Active Ongoing                                                                       |                |                        | Environmental Education        |                                        |                                     |                |
| Results/Baseline (Update periodically, including each fiscal year by June 30th. Add rows for additional results as needed.) |                                                                                      |                |                        |                                |                                        |                                     |                |
| Criteria                                                                                                                    | Applicable Time Period                                                               | Qty for Period | Qty for Target To Date | % from Baseline (Calculated)   | Narrative Description                  |                                     | Date of Update |
| Baseline                                                                                                                    | FY2022                                                                               | 0              |                        |                                |                                        |                                     |                |
| 1                                                                                                                           | Results Update                                                                       | Jul-Sep2022    | x                      | x                              |                                        |                                     |                |
| 2                                                                                                                           | Results Update                                                                       | Oct-Dec2022    | x                      | #VALUE!                        |                                        |                                     |                |

|                                                                                                      |                                 |                                                                                                                                                       |                       |         |                      |                                     |
|------------------------------------------------------------------------------------------------------|---------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------|---------|----------------------|-------------------------------------|
| 3                                                                                                    | Results Update                  | Jan-Mar2023                                                                                                                                           | x                     | #VALUE! |                      |                                     |
| 4                                                                                                    | Results Update                  | Apr-Jun2023                                                                                                                                           | x                     | #VALUE! |                      | FY2023 Qty is same as Target Qty TD |
| 5                                                                                                    | Results Update                  |                                                                                                                                                       |                       |         |                      |                                     |
| 6                                                                                                    | Results Update                  |                                                                                                                                                       |                       |         |                      |                                     |
| Closure/Final                                                                                        |                                 |                                                                                                                                                       |                       |         |                      |                                     |
| Closure Status (Select)                                                                              |                                 |                                                                                                                                                       |                       |         |                      |                                     |
| <b>Action Plan Task/Milestone Descriptions</b> (Add rows for additional tasks/milestones as needed.) |                                 |                                                                                                                                                       |                       |         |                      |                                     |
| 1                                                                                                    | <b>Task Description</b>         | <b>Time Period</b>                                                                                                                                    | <b>Responsibility</b> |         | <b>Key Resources</b> |                                     |
|                                                                                                      | Hire translator                 | 8/1/2021                                                                                                                                              | Jenn                  |         | Jon Nunez            |                                     |
|                                                                                                      | <b>Notes</b>                    | will translate all publications for landfill for a fee                                                                                                |                       |         |                      |                                     |
| 2                                                                                                    | <b>Task Description</b>         | <b>Time Period</b>                                                                                                                                    | <b>Responsibility</b> |         | <b>Key Resources</b> |                                     |
|                                                                                                      | Get all publications translated | 12/1/2021                                                                                                                                             | Jenn                  |         | Jon Nunez            |                                     |
|                                                                                                      | <b>Notes</b>                    | 7/1/21 EDDM, phamplets, and tabloids were all updated to spanish                                                                                      |                       |         |                      |                                     |
| 3                                                                                                    | <b>Task Description</b>         | <b>Time Period</b>                                                                                                                                    | <b>Responsibility</b> |         | <b>Key Resources</b> |                                     |
|                                                                                                      | use visuals in publications     | 12/1/2021                                                                                                                                             | Jenn                  |         | minute man           |                                     |
|                                                                                                      | <b>Notes</b>                    | over 30% of our fenceline speak other than English. Using visuals make handouts more universal                                                        |                       |         |                      |                                     |
| 4                                                                                                    | <b>Task Description</b>         | <b>Time Period</b>                                                                                                                                    | <b>Responsibility</b> |         | <b>Key Resources</b> |                                     |
|                                                                                                      | Track handouts quarterly        | quarterly                                                                                                                                             | Jenn                  |         | handouts             |                                     |
|                                                                                                      | <b>Notes</b>                    | In Dec we did not hand out as many spanish translated materials. Look into new ways to provide information to customers. Ex: taking to stores in town |                       |         |                      |                                     |